



## HOW A MEMBER REDEEMS AN ACTIVE KIDS VOUCHER

The ability for a member to redeem the **Services NSW Active Kids Voucher** has now been included at the payment point.

It's a simple process, at the payment summary page the user will now see the Active Kids data fields, marked below, as well as an ability to add a separate **discount code**.

### Purchase Summary

Receipt:jase@sportsclubhq.com

#### Payment Summary

Item	Quantity	Price
2021 Little League - LL (played NBA 2020)	1	75.00
Total		75.00
Total (Ex Service Fees)		75.00

**REDEEM YOUR ACTIVE KIDS VOUCHER HERE**  
PIN number is the date and month of your childs DOB eg. 31st October 3110

Enter the 16 digit Active Kids Voucher with no spaces here.  
Please ensure your voucher has reduced your payment by \$100 BEFORE completing your transaction - do not cancel your transaction at all.

    
Apply

Discount Code

  
   
Apply

#### Card Details

You will have an opportunity to review and confirm your payment before payment is taken.  
Your payment will be processed using Stripe, one of the world's leading Payment Processors. No financial information is disclosed to SportLomo or your Club.

Please enter your card details

Credit or debit card

What is my CVC / CVV code?

Powered by stripe

Continue

If you have a Discount Code to use as well, “apply” it first, before applying the Active Kids Voucher. To do so, select the box on the right-hand side, the box will be greyed out with a white tick when selected. Enter your discount code, then hit, Apply.

### Payment Summary

Item	Quantity	Price
2021 Little League - LL (played NBA 2020)	1	75.00
Total		75.00
Total (Ex Service Fees)		75.00

**REDEEM YOUR ACTIVE KIDS VOUCHER HERE**  
PIN number is the date and month of your childs DOB eg. 31st October 3110

Enter the 16 digit Active Kids Voucher with no spaces here.  
Please ensure your voucher has reduced your payment by \$100 BEFORE completing your transaction - do not cancel your transaction at all.

    
Apply

Discount Code

  
   
Apply

Now you can enter your Active kids Voucher details:

Select the check box on the right hand side so the box is greyed out with a white tick.

The User then enters the Date of Birth in a Day Day Month Month (DDMM) format (we ignore the year of Birth).

For example, if the member's date of birth is 10 January 2012, they would enter 1001.

This made up of DD = 10 (for the 10<sup>th</sup> of the month) and MM = 01 (for January being the 1<sup>st</sup> Month of the year).

The user then enters the voucher code directly into the data field (as seen below).

Then hits apply.

### Payment Summary

Item	Quantity	Price
2021 Little League - LL (played NBA 2020)	1	75.00
	Total	75.00
	Total (Ex Service Fees)	75.00

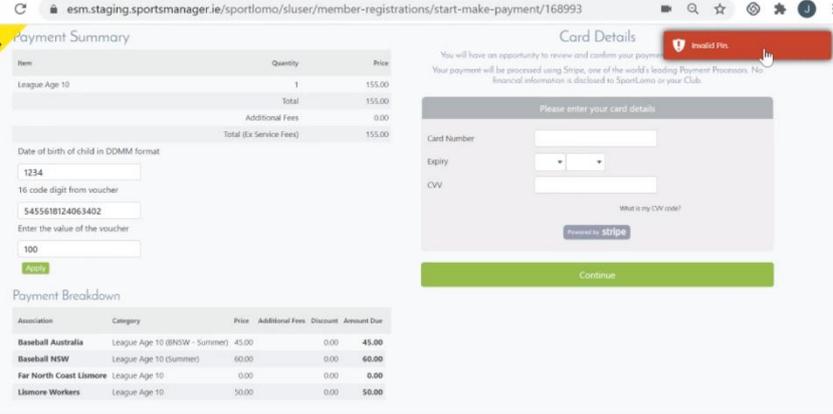
REDEEM YOUR ACTIVE KIDS VOUCHER HERE  
PIN number is the date and month of your child's DOB eg. 31st October 3110

Enter the 16 digit Active Kids Voucher with no spaces here.  
Please ensure your voucher has reduced your payment by \$100 BEFORE completing your transaction - do not cancel your transaction at all.

Discount Code

"Upon hitting apply" the system will validate the voucher and adjust the price accordingly. Member continues to complete final payment

If there is an error within the voucher, the system will pop up a red alert, and will not discount the membership fee.



The screenshot shows a payment page with the following sections:

**Payment Summary**

Item	Quantity	Price
League Age 10	1	155.00
<b>Total</b>		<b>155.00</b>
Additional Fees		0.00
<b>Total (Ex Service Fees)</b>		<b>155.00</b>

Date of birth of child in DDMM format  
 1234  
 16 code digit from voucher  
 5455618124063402  
 Enter the value of the voucher  
 100  
 Apply

**Card Details**

You will have an opportunity to review and confirm your payment.  
 Your payment will be processed using Stripe, one of the world's leading Payment Processors. No financial information is disclosed to SportLomo or your Club.

Please enter your card details

Card Number:   
 Expiry:  -   
 CVV:   
 What is my CVV code?  
 Powered by stripe  
 Continue

**Payment Breakdown**

Association	Category	Price	Additional Fees	Discount	Amount Due
<b>Baseball Australia</b>	League Age 10 (BNSW - Summer)	45.00	0.00	0.00	<b>45.00</b>
<b>Baseball NSW</b>	League Age 10 (Summer)	60.00	0.00	0.00	<b>60.00</b>
<b>Far North Coast Lismore</b>	League Age 10	0.00	0.00	0.00	<b>0.00</b>
<b>Lismore Workers</b>	League Age 10	50.00	0.00	0.00	<b>50.00</b>

Main errors will be either incorrect Date of Birth (called PIN) or expired voucher.

So golden rules are:

1. Where there is a single digit answer (eg. 1<sup>st</sup> – 9<sup>th</sup> of the month, or January - September) add a zero in front of it to comply with the DDMM format.
2. Ensure that the DOB you are entering is related to the member you are registering
3. It's best to complete one member at a time to ensure accuracy
4. Once you've hit apply, wait until the fee has been debited correctly before progressing.